

# Seamless Automation: Integrating UiPath Bots into Organizational Systems and Workflows Using the Start Jobs API

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## Abstract

*This research paper introduces a solution for seamlessly integrating UiPath (RPA) bots into diverse organizational workflows and processes. The integration is made possible by leveraging the power of the UiPath Start Jobs API, which enables third-party platforms to build Add-ins for inbound automation from other applications to UiPath. By utilizing this API, organizations can automate the triggering of actions, such as creating queue items and starting jobs, based on events within applications. This leads to near-real-time reactions to changes, eliminating the need for continuous monitoring of robotic processes and enabling automation capabilities within third-party applications and organizational systems.*

*The effective integration of UiPath with existing applications allows organizations to elevate their RPA adoption to new heights. The research paper delves into the process of triggering UiPath bots using the Start Jobs API, exploring scenarios with and without passing inputs to the bots. It highlights the advantages of leveraging the Start Jobs API to establish a seamless connection between workflow and RPA applications.*

*Through this integration, UiPath bots can be seamlessly connected with various systems, empowering organizations to automate multiple steps within their workflows without manual intervention. As a result, users can enhance productivity and efficiency by automating tasks within their existing applications. The research paper emphasizes how UiPath's Start Jobs API serves as a fundamental tool in enabling comprehensive process optimization and successful digital transformation within organizations*

**Keywords:** Robotic Process Automation (RPA), UiPath, Start Jobs API, UiPath Orchestrator API, REST API, Bot Deployment, Process Optimization, Enhance Efficiency.

## Introduction

UiPath is a leading Robotic Process Automation (RPA) and Intelligent Automation platform that revolutionizes business operations by automating repetitive tasks, freeing up human resources for more strategic endeavors. Its intuitive interface, AI-powered intelligence, and comprehensive offerings enable seamless process automation and scalability while prioritizing data security and privacy. UiPath boasts a vast and thriving community of users, developers, and partners, creating a rich ecosystem for knowledge sharing, collaboration, and support. The platform's extensive offerings encompass a wide range of automation solutions, catering to various industries and business functions, making it a versatile and comprehensive tool for organizations seeking to optimize their processes and embrace digital transformation [1,2].

UiPath provides an extensive range of services and components aimed at facilitating the seamless integration of diverse organizational systems, driving automation within organizations.

The platform offers integrations with various technologies to support comprehensive end-to-end process transformation. Serving as a centralized orchestrator, UiPath acts as an integration medium, enabling smooth interactions between different systems and workflows. This centralized approach empowers organizations to streamline their operations and enhance efficiency.

UiPath's API capabilities offer a significant advantage, providing Orchestrator APIs that allow third-party platforms to build Add-ins for inbound automation from other applications to UiPath. These APIs enable automatic triggering of actions, such as creating queue items and starting jobs, based on events within the applications. This results in near-real-time reactions to changes, eliminating the need for continuous monitoring of robotic processes and enabling automation capabilities within third-party applications and organizational systems [3]. The ability to utilize APIs provides organizations with immense flexibility and the potential to leverage the power of UiPath within their own customized environments.

This study specifically explores the process of triggering UiPath bots within the Orchestrator Modern Folders in the Automation Cloud, utilizing the UiPath Start Jobs API to examine two scenarios, triggering bots with and without passing inputs.

The UiPath Start Jobs API is a powerful REST API provided by UiPath, which serves as a fundamental tool for deploying and managing UiPath robots and automation processes within the UiPath platform. This API allows organizations to trigger the execution of automation jobs programmatically, offering seamless integration between UiPath and external applications or systems.

This API is particularly valuable for organizations looking to achieve end-to-end automation by bridging the gap between different applications and processes. It allows users to trigger UiPath processes/bots on-demand, providing flexibility and efficiency in executing automation tasks. Additionally, the UiPath Start Jobs API supports the passing of input parameters, making it possible to customize and fine-tune automation processes based on specific requirements. The API offers key benefits such as seamless integration, flexibility, customization, scalability, efficiency, and productivity [4].

The UiPath Start Jobs API presents opportunities to enhance system-specific automation and drive comprehensive process optimization. It enables seamless integration of UiPath bots into workflows, allowing organizations to enhance their RPA adoption and improve efficiency in their operations.

## 2. Solution

The solution explains the process of triggering an UiPath Bot using the Start Jobs API, both with and without passing inputs. The first part focuses on the essential prerequisites and user permissions needed to create UiPath bots and access the Automation Cloud APIs. In the second part, the triggering process is explained by utilizing Postman, an API platform, and a Performer bot.

Postman is an API platform used for building and using APIs [5]. In this scenario, the Postman is used to trigger the Performer bot, utilizing the UiPath Start Jobs API. On the other hand, the Performer bot executes the automation workflow when triggered from "Postman".

The Postman is used solely for demonstrating the triggering process of the Performer bot using the Start Jobs API. In real-world scenarios, the UiPath Start Jobs API is directly integrated into the enterprise system workflows to trigger the bots.

The Performer bot is an automation project created in UiPath Studio [6] using the "Process" template [7]. It is designed to execute the actual automation functionality as defined in the project.

### 2.1. User Permissions

Before developing and deploying the bots, ensure the following user permissions are configured.

### A. Performer Bot

To create a Performer bot in UiPath, the user must be assigned an "Automation Developers" license to be able to develop bots in UiPath Studio and publish them to the orchestrator [8,9].

To deploy the Performer bot, the user must be assigned appropriate roles and permissions to the orchestrator tenant folders to be able to deploy bots [10].

### B. Orchestrator Automation Cloud APIs

UiPath Automation Cloud has two mechanisms for consuming APIs [11]:

- getting the API access information from Automation Cloud.
  - registering an external application to use the OAuth flow.
- This solution utilizes the API access information from the Automation cloud to trigger the bots. To retrieve the API access information from the automation cloud, perform the below steps:
- Log in to your Automation Cloud account.
  - Navigate to "Admin > Tenants." The Tenants page lists all existing tenants.
  - Select the Tenant to display its available services.
  - Click "API Access ()" for the Orchestrator service. The API Access window opens and includes the following service-specific information:
  - User Key - allows you to generate unique login keys to be used with APIs or with 3rd party applications to log in and perform actions on your behalf. This was previously known as your refresh token.
  - Organization ID - your organization name. It is the name after the base URL (that is, <https://cloud.uipath.com/>).
  - Tenant Name - the display name of the tenant.
  - Client Id - specific to the Orchestrator application itself, is the same for all users and tenants on a specific platform. For example, all the tenants on cloud.uipath.com have the same Client Id value.

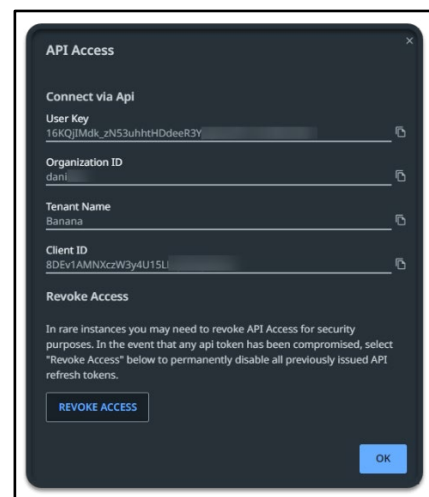


Figure 1: API Access Information [11]

## 2.2. Postman API calls to retrieve Start Jobs API parameters

To deploy a UiPath process on an unattended bot runner/machine using the Start Jobs API, constant parameters: Tenant Name, Modern Folder ID, Process Release key, Robot ID, and Machine ID are required. Once retrieved, these parameters remain unchanged and can be reused for repeated process deployment [12,13].

The Authentication API is used to first authenticate the Automation Cloud Orchestrator Tenant with the tenant's API access information and generate an authorization token before triggering any Orchestrator API [14]. This token is then passed as the "Authorization" header in the Orchestrator API requests to retrieve the required parameters.

### A. Get Tenant Name

The tenant name can be obtained from the UiPath Orchestrator.

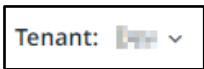


Figure 2: Tenant Name

### B. Get Modern Folder ID

In UiPath, a process is developed in UiPath Studio and published to the UiPath Orchestrator tenant process feed. It is then added as a process in a specific folder. This process can be deployed on a machine connected to that folder. To retrieve the folder's ID, click on the folder in the UiPath Orchestrator. The folder ID is displayed after "fid=" in the orchestrator URL.



Figure 3: Tenant Folder ID

### C. Generate Access Token using Authentication API

Use the POST Rest API method in Postman to Authenticate the Automation Cloud Orchestrator Tenant [14,15].

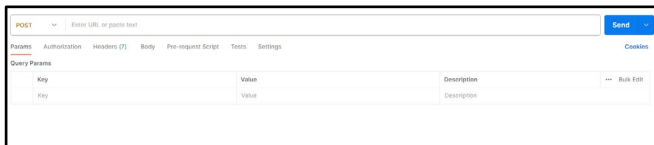


Figure 4: Postman POST Request

To trigger the Authentication API, the following endpoints and configurations are required.

URL: The Authorization API URL is "https://account.uipath.com/oauth/token".

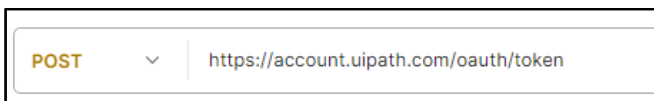


Figure 5: Authentication API URL

Headers

- Content-Type: Set the "Content-Type" header value as "application/json".

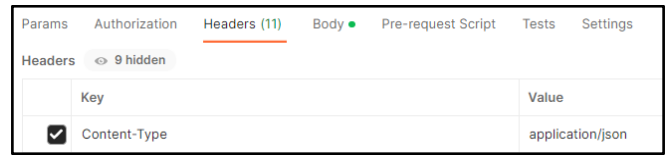


Figure 6: Authentication API Content-Type Header

- X-UIPATH-TenantName: Set the value for the "X-UIPATH-TenantName" header as your tenant's name.

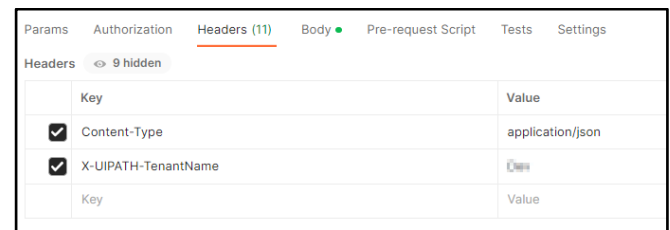


Figure 7: Authentication API X-UIPATH\_TenantName Header

Body: The API access information, client ID, and User key retrieved from the Automation Cloud will be formatted in JSON within the Body of the POST method.

```
{
  "grant_type": "refresh_token",
  "client_id": "{client_ID}", // Replace with the Client ID from API
  "refresh_token": "{user_key}" // Replace with the User Key from
  API Access information
}
```

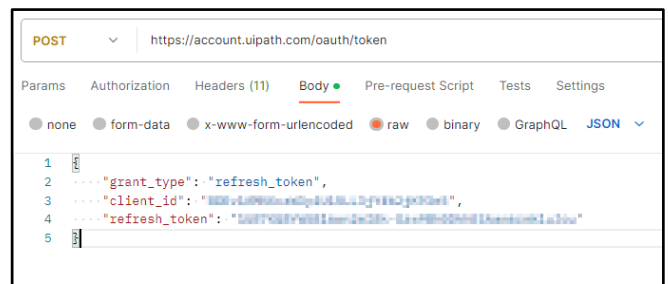
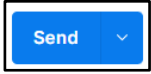


Figure 8: Authentication API Body

Send Request: Click Send to send the API request.



**Figure 9:** Authentication API Send Request

Output: When the API request call is successful, the response code “200” is returned, providing five outputs in JSON format: "access\_token", "id\_token", "scope", "expires\_in", and "token\_type". The "access\_token" serves as the authorization token for subsequent UiPath API calls and should be included in the "Authorization" header.

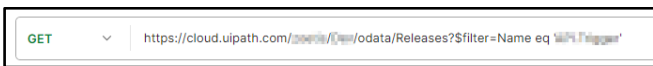
```
{
  "access_token": "{access_token}", // Authorization Token
  "id_token": "{id_token}",
  "scope": "openid profile email offline_access",
  "expires_in": 86400,
  "token_type": "Bearer"
}
```

**D. Get Process Release Key using Releases API**

In Postman, utilize the GET REST API method to retrieve the Process Key of the process (performer bot) that needs to be deployed [15].

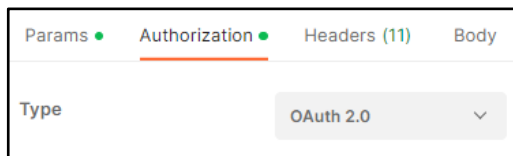
To trigger the Releases API, the following endpoints and configurations are required.

URL: The Releases API URL is "https://cloud.uipath.com/{Org}/{Tenant}/odata/Releases?\$filter=Name eq '{ProcessName}'". Replace the {Org}, {Tenant}, and {ProcessName} placeholders in the URL with the actual organization name, tenant name, and name of the process.



**Figure10:** Releases API URL

Authorization: In the Authorization section of Postman, choose "OAuth 2.0" as the type and input the "access\_token" obtained from the previous authorization step.



**Figure 11:** Releases API Authorization Type



**Figure 12:** Releases API Access Token

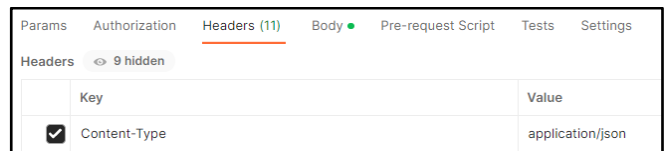
Note: When making this API request from any third-party application, the "access\_token" must be placed in the header section as the value for the "Authorization" header.

Example:

Header	Value
Authorization	Bearer {access_token}

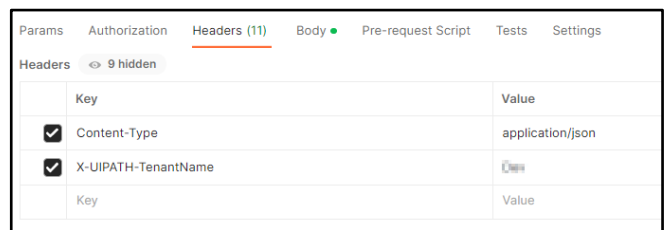
Headers: When making this API request from a third-party application, ensure to include the "Authorization" header along with Content-Type, X-UIPATH-TenantName, and X-UIPATH-OrganizationId headers.

- Content-Type: Set the “Content-Type” header value as “application/json”.



**Figure 13:** Releases API Content-Type Header

- X-UIPATH-TenantName: Set the value for the "X-UIPATH-TenantName" header as your tenant’s name.



**Figure 14:** Releases API X-UIPATH\_TenantName Header

- X-UIPATH-OrganizationId: Assign the value of your tenant ID to the "X-UIPATH-TenantName" header. You can find your tenant ID in the orchestrator URL, which comes after "tid=" and before "&fid".



Figure 15: Tenant ID

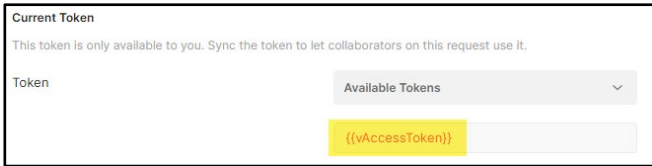


Figure 16: Releases API X-UIPATH\_ OrganizationId Header

Send Request: Click Send to send the API request.

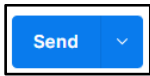


Figure 17: Releases API Send Request

Output: When the API request call is successful, the response code “200” is returned. The API response includes a “value” array where the value of the “key” object represents the Process Release Key.

```
{
  "@odata.context": "https://cloud.uipath.com/api/v1/odata/Users",
  "@odata.count": 1,
  "value": [
    {
      "key": "123456789-1234-5678-9101-1122334455",
      "ProcessKey": "API.Release"
    }
  ]
}
```

Figure 18: Releases API Output Response

### E. Get Robot ID using the “Users API”

Use the GET REST API method in Postman to retrieve the tenant unattended robot Ids [12][13].

To trigger the Users API, the following endpoints and configurations are required.

URL: The Users API URL is "https://cloud.uipath.com/{Org}/{Tenant}/odata/Users". Replace the {Org} and {Tenant} placeholders in the URL with the actual organization name and tenant name.



Figure 19: Users API URL

Authorization: In the Authorization section of Postman, choose "OAuth 2.0" as the type and input the "access\_token" obtained from the authorization step.

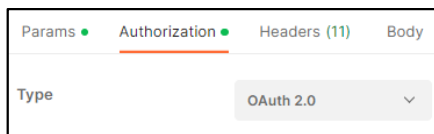


Figure 20: Users API Authorization Type

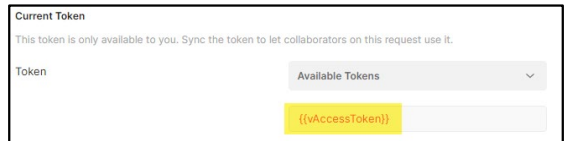


Figure 21: “Users API” Access Token

Note: When making this API request from any third-party application, the "access\_token" must be placed in the header section as the value for the "Authorization" header.

Example:

Header	Value
Authorization	Bearer {access_token}

Headers: When making this API request from a third-party application, ensure to include the "Authorization" header.

Send Request: Click Send to send the API request.



Figure 22: Users API Send Request

Output: When the API request call is successful, the response code “200” is returned. The API response includes a “UnattendedRobot” dictionary where the value of the "RobotId" key represents the unattended robot ID.

```
"UnattendedRobot": {
  "UserName": "Administrator",
  "Password": "12345678901234567890",
  "CredentialStoreId": "123456",
  "CredentialType": "Default",
  "CredentialExternalName": null,
  "LimitConcurrentExecution": false,
  "RobotId": "12345678901234567890"
}
```

Figure 23: Users API Output Response

### F. Get Machine ID using the “Machines API”

Use the GET REST API method in Postman to retrieve the IDs of the machines connected to a specific tenant [12][13].

To trigger the Machines API, the following endpoints and configurations are required.

URL: The Machines API URL is "https://cloud.uipath.com/{Org}/{Tenant}/odata/Machines". Replace the {Org} and {Tenant} placeholders in the URL with the actual organization name and tenant name.



Figure 24: Machines API URL

Authorization: In the Authorization section of Postman, choose "OAuth 2.0" as the type and input the "access\_token" obtained from the authorization step.

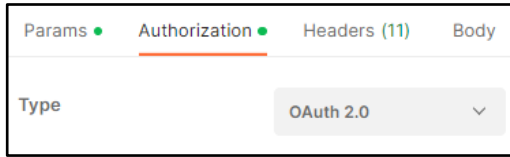


Figure 25: Machines API Authorization Type

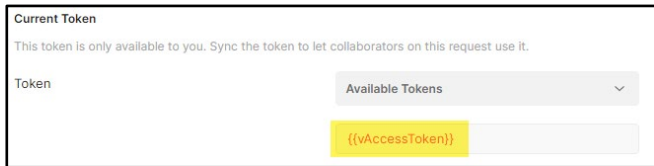


Figure 26: Machines API Access Token

Note: When making this API request from any third-party application, the "access\_token" must be placed in the header section as the value for the "Authorization" header.

Example:

Header	Value
Authorization	Bearer {access_token}

Headers: When making this API request from a third-party application, ensure to include the "Authorization" header.

Send Request: Click Send to send the API request.

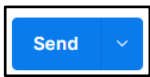


Figure 27: Machines API Send Request

Output: When the API request call is successful, the response code "200" is returned. The API response includes a "value" array where the value of the "Id" object represents the machine ID.



Figure 28: Machines API Output Response

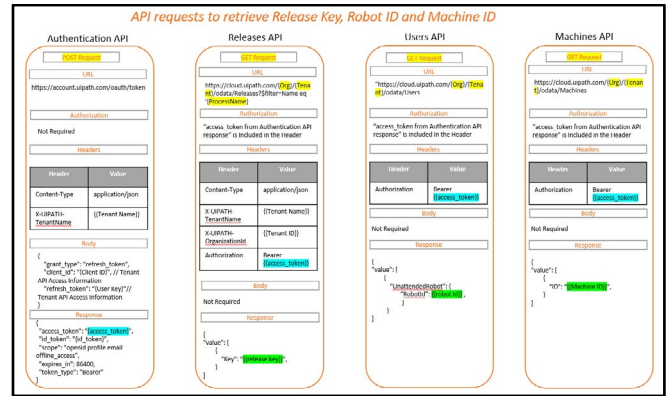


Figure 29: A Schematic Diagram of API Requests to retrieve the Release Key, Robot ID, and Machine ID

### 3. Start Jobs API

The UiPath Start Jobs API is a REST API that facilitates the deployment and management of UiPath robots and automation processes within the UiPath platform. It allows organizations to trigger automation jobs programmatically, enabling seamless integration with external applications or systems [16].

#### A. Triggering Performer Bot with No Input Parameters

The process of triggering the Performer bot from Postman, utilizing the UiPath Start Jobs API without passing inputs is explained in detail.

#### B. Performer Bot:

During the triggering of the Performer bot, input data can be passed to its Main.xaml. However, in this scenario, the bot is triggered from Postman without passing any inputs, eliminating the requirement to configure "in" arguments in the Performer bot.

#### C. Postman

The Orchestrator APIs are triggered from Postman.

##### • Authentication API:

The Authentication API is used to first authenticate the Automation Cloud Orchestrator Tenant with the tenant's API access information and generate an authorization token before triggering any Orchestrator API. This token is then passed as the "Authorization" header in the Start Jobs API request, enabling the execution of the performer bot.

The process for generating the access token follows the same steps as shown in the "Generate Access Token using Authentication API" section.

##### • Start Jobs API:

Use the POST Rest API method in Postman to trigger the performer bot using the Start Jobs API [16].

To trigger the Start Jobs API, the following endpoints and configurations are required.

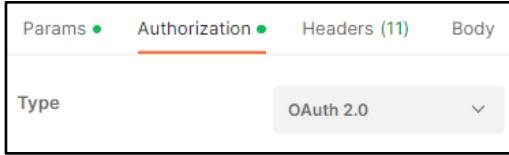
URL: The Start Jobs API URL is "https://cloud.uipath.com/{Org}/{Tenant}/odata/Jobs/UiPath.Server.Configuration.OData.StartJobs ". Replace the {Org} and {Tenant} placeholders in the

URL with the actual organization name and tenant name.

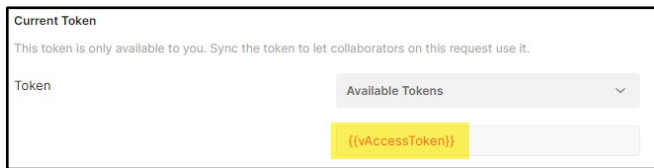


**Figure 30:** Start Jobs API URL

Authorization: In the Authorization section of Postman, choose "OAuth 2.0" as the type and input the "access\_token" obtained from the authorization step.



**Figure 31:** Start Jobs API Authorization Type



**Figure 32:** Start Jobs API Access Token

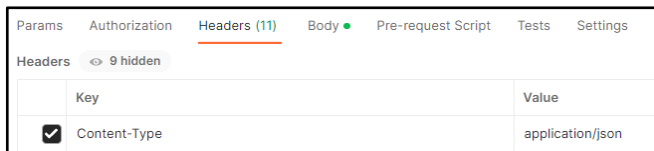
Note: When making this API request from any third-party application, the "access\_token" must be placed in the header section as the value for the "Authorization" header.

Example:

Header	Value
Authorization	Bearer {access_token}

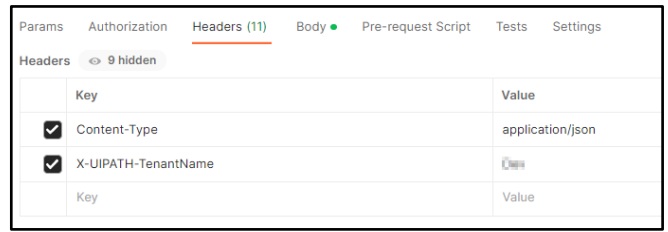
Headers: When making this API request from a third-party application, ensure to include the "Authorization" header along with Content-Type, X-UIPATH-TenantName, and X-UIPATH-OrganizationUnitId headers.

- Content-Type: Set the "Content-Type" header value as "application/json".



**Figure 33:** Start Jobs API Content-Type Header

- X-UIPATH-TenantName: Set the value for the "X-UIPATH-TenantName" header as your tenant's name.



**Figure 34:** Start Jobs API X-UIPATH\_TenantName Header

- X-UIPATH- OrganizationUnitId: Assign the value of the Orchestrator folder ID to the "X-UIPATH-OrganizationUnitId" header. The process of retrieving the folder ID is explained in the "Get Modern Folder ID" section.



**Figure 35:** Start Jobs API X-UIPATH\_ OrganizationUnitId Header

Body: The sections, "Get Process Release Key using Releases API," "Get Robot ID using Users API," and "Get Machine ID using Machines API" explain the steps to retrieve the Process Key, Robot ID, and Machine ID, respectively.

The JSON body schema including the Process Key, Robot ID, and Machine ID is as follows [17].

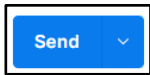
```
{
  "startInfo": {
    "ReleaseKey": "{Process Release Key}", // Replace with the
    process release key from "Releases API."
    "JobsCount": 1,
    "Strategy": "ModernJobsCount",
    "MachineRobots": [
      {
        "RobotId": {Unattended Robot ID}, // Replace with the Unattended
        Robot ID from "Users API."
      },
      {
        "MachineId": {Machine ID} // Replace with the Machine ID from
        "Machines API."
      }
    ]
  }
}
```

```

{
  "startInfo": {
    "ReleaseKey": "11f36c76-11f6-4471-94b0-010100000000",
    "JobsCount": 1,
    "Strategy": "ModernJobsCount",
    "MachineRobots": [
      {
        "RobotId": "11f36c76",
        "MachineId": "11f36c76"
      }
    ]
  }
}

```

**Figure 36:** Start Jobs API Body Without Input Parameters  
Send Request: Click Send to send the API request.



**Figure 37:** Start Jobs API Send Request

Output: When the API request call is successful, the response code “201” is returned. The API response includes a “value” array where the value of the “Id” object represents the Process deployment ID. This ID is used to check the bot deployment status.

```

{
  "@odata.context": "https://api.uipath.com/v1/odata/ProcessDeployment",
  "value": [
    {
      "Key": "11f36c76-11f6-4471-94b0-010100000000",
      "StartTime": null,
      "EndTime": null,
      "State": "Running",
      "JobPriority": "Normal",
      "SpecificPriorityValue": 0,
      "ResourceOverrides": null,
      "Source": "Manual",
      "SourceType": "Manual",
      "BatchExecutionKey": "11f36c76-11f6-4471-94b0-010100000000",
      "Info": null,
      "CreationTime": "2020-08-04T08:04:00.113Z",
      "StartingScheduleId": null,
      "ReleaseName": "API Trigger",
      "Type": "Automation",
      "InputArguments": null,
      "OutputArguments": null,
      "HostMachineName": null,
      "HasMediaRecorded": false,
      "HasVideoRecorded": null,
      "PersistenceId": null,
      "ResumeVersion": null,
      "StopStrategy": null,
      "RuntimeType": "Execution",
      "RequiresUserInteraction": true,
      "ReleaseVersionId": null,
      "EntryPointPath": "Main.xaml",
      "OrganizationUnitId": "11f36c76",
      "OrganizationUnitFullyQualifiedName": null,
      "Reference": "",
      "ProcessType": "Process",
      "ProfilingOptions": null,
      "ResumeOnSameContext": false,
      "LocalSystemAccount": "",
      "OrchestratorUserIdentity": null,
      "RemoteControlAccess": "None",
      "MaxExpectedRunningTimeSeconds": null,
      "ServerlessJobType": null,
      "Id": "11f36c76"
    }
  ]
}

```

**Figure 38:** Start Jobs API Output Response

**A. Triggering Performer Bot with Input Parameters**

The process of triggering the Performer bot from Postman, utilizing the UiPath Start Jobs API, and passing several types of inputs is explained in detail.

**B. Performer Bot:**

In this scenario, the Start Jobs API triggers the Performer bot and passes values for predefined arguments present in the Main.xaml file of the Performer bot. To accomplish this, the Main.xaml file in the Performer bot must have "in" type arguments previously defined, enabling the Start Jobs API to pass values when triggering the Performer bot.

**C. Potman:**

The Orchestrator APIs are triggered from Postman.

• Authentication API:

The process for generating the access token follows the same steps as shown in the "Generate Access Token using Authentication API" section.

• Start Jobs API:

Use the POST Rest API method in Postman to trigger the performer bot using the Start Jobs API.

The steps for configuring the "URL," "Authorization," and "Headers" endpoints for this POST request are the same as those explained in the "Triggering Performer Bot with No Input Parameters" section.

Body: In combination with Process Key, Robot ID, and Machine ID, an additional parameter called "Input Arguments" is utilized to trigger and pass various types of inputs to the performer bot.

The "InputArguments" parameter allows passing input values to the “In” arguments of various data types in the Performer bot. The variables/arguments of type "String", "Int32", "Boolean", "List<String>" and "Dictionary<String, String>" are commonly used in any automation processes. The process of creating arguments in the Performer bot and passing values to these arguments using the “InputArguments” parameter in the Start Jobs API is demonstrated.

• Create “In” Arguments in Performer Bot:

Create “In” arguments in the Arguments panel in a UiPath process as shown below.

Name	Direction	Argument type
String	In	String
Boolean	In	Boolean
Integer	In	Int32
vDictionaryofStrings	In	Dictionary<String,String>
vListofStrings	In	List<String>

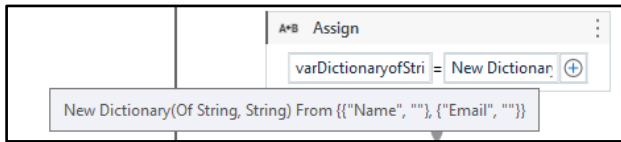
**Figure 39:** In Arguments in Performer Bot

To store the data from vListofStrings and vDictionaryofStrings arguments, create and initialize List<String> and Dictionary<String, String> variables respectively.

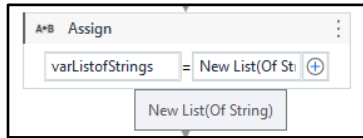
Name	Variable type
varListofStrings	List<String>
varDictionaryofStrings	Dictionary<String,String>

**Figure 40:** Declare List and Dictionary variables in Performer Bot





**Figure 41:** Initialize Dictionary variable in Performer Bot

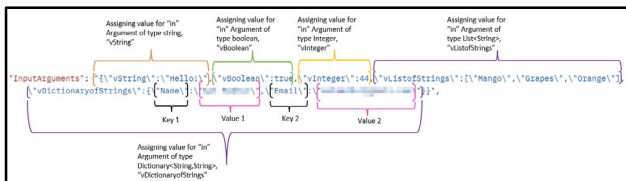


**Figure 42:** Initialize List variable in Performer Bot

• Assign values to “InputArguments” parameter in Starts Jobs API: Assign values to "String", "Int32", "Boolean", “List<String>” and "Dictionary<String, String>" type arguments in “InputArguments” parameter as shown below.

"InputArguments":

```
{\"vString\": \"Hello!\", \"vBoolean\": true, \"vInteger\": 44, \"vListofStrings\": [\"Mango\", \"Grapes\", \"Orange\"], \"vDictionaryofStrings\": {\"Name\": \"Joe\", \"Email\": \"Joe@xyz.com\"}}
```



**Figure 43:** InputArguments Parameter

The JSON body schema including the Process Key, Robot ID, Machine ID, and Input Arguments is as follows.

```
{
  "startInfo": {
    "ReleaseKey": "{Process Release Key}", // Replace with the process release key from "Releases API."
    "JobsCount": 1,
    "Strategy": "ModernJobsCount",
    "InputArguments": "{\"vString\": \"Hello!\", \"vBoolean\": true, \"vInteger\": 100, \"vListofStrings\": [\"Mango\", \"Grapes\", \"Orange\"], \"vDictionaryofStrings\": {\"Name\": \"Joe\", \"Email\": \"Joe@xyz.com\"}}", // replace/add the values for the arguments as required.
    "MachineRobots": [
      {
        "RobotId": {Unattended Robot ID}, // Replace with the Unattended Robot ID from "Users API."
        "MachineId": {Machine ID} // Replace with the Machine ID from "Machines API"
      }
    ]
  }
}
```

```
}
}
]
}
}
```



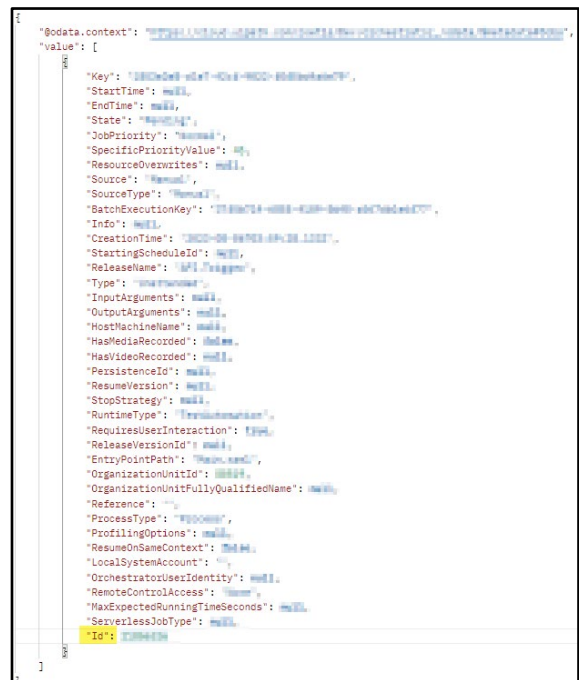
**Figure 44:** Start Jobs API Body With Input Parameters

Send Request: Click Send to send the API request.

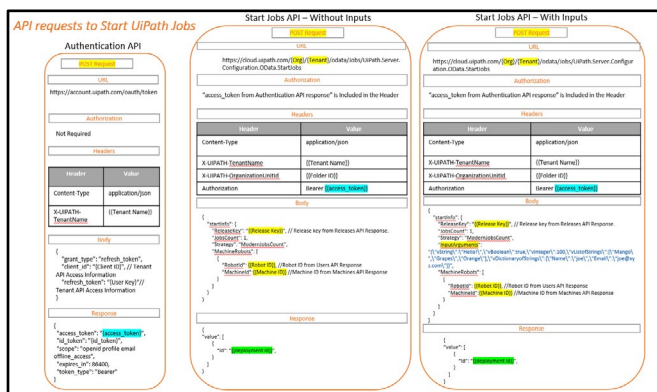


**Figure 45:** Start Jobs API Send Request

Output: When the API request call is successful, the response code “201” is returned. The API response includes a “value” array where the value of the "Id" object represents the Process deployment ID. This ID is used to check the bot deployment status.



**Figure 46:** Start Jobs API Output Response



**Figure 47:** A Schematic Diagram of Start Jobs API Request with and without passing Inputs

### 3. Application of the Solution in Workflow Scenarios

The UiPath Start Jobs API offers immense value in various workflow scenarios by enabling the deployment and integration of RPA bots. Here are some examples of workflows where the API can be utilized to generate significant benefits [18,19].

#### 3.1. Data Entry and Processing

Organizations can utilize the solution to seamlessly integrate UiPath bots into their data entry and processing workflows. By leveraging the Start Jobs API and passing input parameters, data can be automatically processed, validated, and entered into various applications, reducing manual data entry errors, and improving data accuracy.

#### 3.2. Streamlining Customer Support

With the integration of UiPath bots into customer support applications, organizations can automate the creation of support tickets and initiate relevant workflows based on customer interactions. By triggering UiPath bots through the Start Jobs API, customer issues can be addressed faster, leading to improved customer satisfaction.

#### 3.3. Finance and Accounting Automation

By integrating UiPath bots with financial and accounting systems, organizations can automate tasks such as invoice processing, expense management, and report generation. The Start Jobs API can be utilized to trigger the bots and pass the validation rules and financial data as input parameters, enabling efficient and error-free financial processes.

#### 3.4. HR Process Automation

UiPath bots can be integrated with HR systems to automate tasks such as employee onboarding, leave management, and payroll processing. The Start Jobs API can be used to trigger the bots based on HR events, such as new employee records being added or leave requests being submitted.

#### 3.5. Supply Chain and Inventory Management

Organizations can streamline their supply chain and inventory

management processes by integrating UiPath bots with relevant applications. By using the Start Jobs API, bots can be triggered to update inventory levels, process purchase orders, and manage supply chain logistics automatically.

### 3.6. IT Service Management

The solution can be applied to automate IT service management processes, such as incident ticket handling, asset management, and user account provisioning. The Start Jobs API can be used to trigger UiPath bots and pass relevant IT data as input parameters to streamline IT operations.

### 3.7. Compliance and Regulatory Reporting

Organizations operating in regulated industries can leverage the solution to automate compliance checks and regulatory reporting processes. By integrating UiPath bots with compliance systems, organizations can trigger bots through the Start Jobs API to perform routine checks and generate compliance reports automatically.

### 3.8. Cross-Platform Automation

The solution can be applied to enable cross-platform automation, allowing organizations to trigger UiPath bots from different third-party applications. By utilizing the Start Jobs API, bots can be seamlessly integrated into various workflows, leading to a more efficient and interconnected automation ecosystem.

## 4. Benefits of the solution

### 4.1. Real-Time Reactions

Leveraging the Start Jobs API allows for near-real-time reactions to changes in applications and systems. UiPath bots can be triggered immediately based on specific events, enabling quicker responses and agility in handling dynamic business environments [3].

### 4.2. Seamless Integration

The solution enables seamless integration of UiPath bots with various third-party applications and systems. This promotes cohesive and smooth collaboration between different tools, fostering a comprehensive and interconnected automation ecosystem [3].

### 4.3. Customization and Flexibility

The Start Jobs API empowers organizations to pass input parameters to UiPath bots, enabling customization and fine-tuning of automation processes to meet specific requirements. This flexibility allows for adaptable automation solutions tailored to individual business needs.

### 4.4. End-to-End Automation

The solution supports end-to-end automation by bridging the gap between different applications and processes. Organizations can achieve comprehensive process optimization, from data entry to complex decision-making tasks, through the integration of UiPath bots into diverse workflows.

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#### 4.5. Improved Efficiency

By automating repetitive tasks, the solution enhances efficiency within organizational workflows. UiPath bots can handle mundane and time-consuming processes, freeing up human resources to focus on more strategic and value-added activities [20].

#### 4.6. Error Reduction

Automation through UiPath bots helps minimize human errors that are common in manual processes. The solution ensures accuracy and consistency in data processing, leading to reliable and error-free financial and operational outcomes [20].

### 5. CONCLUSION

In conclusion, this research paper presents a robust and innovative solution for seamlessly integrating UiPath bots into diverse organizational workflows and processes. Leveraging the power of the UiPath Start Jobs API, the solution enables organizations to achieve comprehensive process automation and digital transformation with unprecedented efficiency and accuracy.

The integration of UiPath bots with various applications and systems opens up a world of possibilities for automating repetitive, data processing, and decision-making tasks. By utilizing the Start Jobs API, organizations can trigger bots in near-real-time, reacting swiftly to changes and events within their workflows. This eliminates the need for continuous monitoring of robotic processes, allowing human resources to focus on more strategic and value-driven activities.

Moreover, the ability to pass input parameters to UiPath bots provides customization and flexibility, making it possible to tailor automation processes to meet specific organizational requirements. End-to-end automation is achieved by bridging gaps between applications and processes, leading to comprehensive process optimization.

In conclusion, the seamless integration of UiPath bots into organizational systems and workflows through the Start Jobs API empowers organizations to optimize their processes and boost productivity and efficiency. This integration sets a new standard for automation, leading to a future where intelligent automation drives organizational growth and success. It enables organizations to achieve exceptional productivity and operational excellence.

While this research paper has provided valuable insights into seamlessly integrating UiPath bots into organizational workflows and processes using the Start Jobs API, there remain several avenues for future work and research to further enhance and expand upon these findings. The following areas offer promising opportunities for exploration: optimizing communication, human-bot collaboration, intelligent decision-making, security, cross-platform integration, performance optimization, user experience, and assessing economic and societal impact to further enhance UiPath bot integration and drive digital automation.

#### 6. Conflict of Interest Statement

The author, Sai Madhur Potturu, is employed at Zoetis Inc., specifically in the Robotics Center of Excellence (CoE) department. Zoetis Inc. is a company that provides animal healthcare products and services. The development and implementation of the digital solution presented in this manuscript align with the author's role and responsibilities within the organization. The author declares no financial or personal relationships that may have influenced the content or findings presented in this manuscript.

#### 7. Data Availability Statement

The data used to support the findings of this study are available from the corresponding author upon reasonable request. The data include the PowerApps application design, RPA solution implementation details, and relevant datasets used for testing and evaluation. Access to the data will be provided to researchers or individuals to replicate the study findings or conduct further analyses related to the presented digital solution.

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